



# C•CURE IQ v3.00.2

## Browser-based Event Management for Physical Security

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### Alarm Intelligence

Rules Engine and Dynamic Risk Score allow for alarm noise reduction and prioritization



### Spatial Intelligence

Data-driven insights to safeguard people and optimize space utilization



### Tag Management

Create hierarchical groups of tags for enhanced search capabilities of general objects and tagged locations



### Customizable UI

Simplify the appearance of the UI with preconfigured or custom layouts, tailored to the specific roles and responsibilities of security staff



### Streamlined and Intuitive

Configure, view, and manage personnel records and credentials, and assign clearances quickly and easily with an adaptive interface



### Forensic Responses

Built-in VideoEdge and Exacq NVR support, for superior live monitoring and forensic response workflows

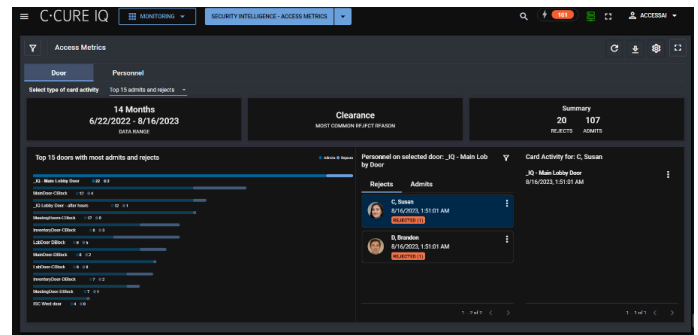
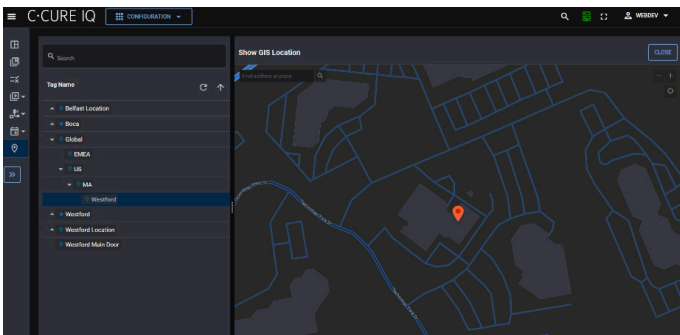
## C-CURE IQ

We launched C-CURE 9000/C-CURE IQ v3.00.1 (equivalent to C-CURE 9000 v3.0 SP1) in February 2023. This release signified the introduction to C-CURE IQ Security Client, formerly branded C-CURE 9000 Web-based client, the natural evolution of C-CURE 9000 and victor VideoEdge into a modern, single security platform.

C-CURE IQ is our most feature rich browser-based offering to date, designed from the ground up with native access and video surveillance in a single, intuitive user interface. As part of your standard C-CURE 9000 upgrade, you can include C-CURE IQ for day-to-day personnel administration, event monitoring, live video and surveillance, forensic video search, security intelligence and more!

## Data-Driven Insights to Safeguard and Optimize Space Utilization

We are pleased to introduce C-CURE IQ Security Intelligence for dynamic alarm prioritization and spatial insights, built exclusively for C-CURE IQ browser-based client. In addition, v3.00.2 offers enhancements to C-CURE IQ's video search analytics including motion detection and major improvements to global search capabilities with the addition of Tag Management. C-CURE 9000 is also undergoing a complete architecture re-design with C-CURE IQ Server, to a modern, container-based structure for improved cybersecurity and deployment flexibility.



## C-CURE IQ Security Intelligence

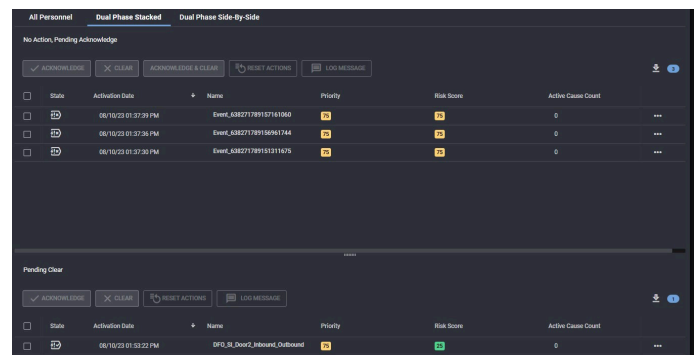
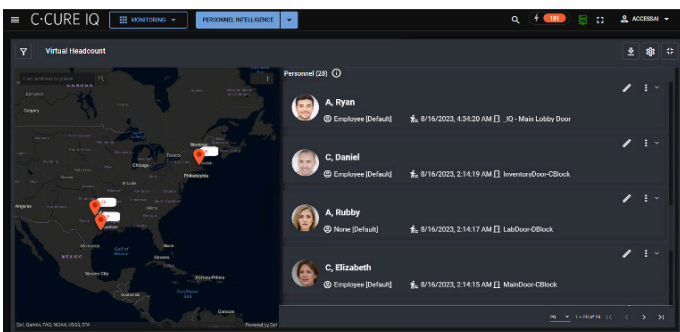
In a world increasingly overwhelmed by data, security operations are not exempt. Large enterprises can find themselves submerged in hundreds of millions of alarms annually – an avalanche of information beyond the management capabilities of any team. This can lead to critical events that demand attention getting buried, directly impacting business operations and overall security. C-CURE IQ Security Intelligence addresses this exact challenge, **built exclusively for C-CURE IQ browser-based client**. Sifting through the vast amount of data and ensuring only the vital alarms are prioritized. By delivering discernible outcomes, Security Intelligence dramatically elevates operational efficiency and reduces the time taken to respond to pivotal events.

## Alarm Intelligence

Manage, prioritize, and aptly respond to security alarms with Alarm Intelligence. Crafted for precision, Alarm Intelligence provides a custom rules engine and dynamic risk score for system-adjusted alarm noise reduction and alarm prioritization. With Alarm Intelligence, hone the security team's focus on the most pressing alerts, ensuring swifter, more effective responses.

## Spatial Intelligence

Spatial intelligence part of C-CURE IQ Security Intelligence, harnesses the power of data-driven insights to provide an unparalleled understanding of facility utilization. Going beyond just a monitoring system, Spatial Intelligence secures personnel while maximizing resource usage. Have real-time insights to where people are during emergencies and how your facilities' space is used in conjunction with human interaction.



## C-CURE IQ Server Single Node

A modern approach to developing and deploying software, C-CURE IQ Server is designed to allow smaller components of software (ex: software drivers) to interact with each other over a standard network protocol such as HTTP. With C-CURE IQ Server, the business logic is split into individually deployable services that are isolated from other services by network-based interfaces. This re-design allows for increased system scale, resiliency, and improved cybersecurity, by isolating the individual processes into their own containers.

Scale and expand your existing server with C-CURE IQ Server Single Node. Have you reached your 5,000- reader limit on your existing C-CURE 9000 Series T server? With C-CURE IQ Server Single Node you can expand up an additional 5,000 readers from the tested limit! Instead of reaching a maximum of 5,000 readers on your server, you can now expand to 10,000 readers without needing to split across an additional Satellite Application Server (SAS).

## Frequently Asked Questions

### Q: What is C-CURE IQ Security Client?

A: C-CURE IQ Security Client is our browser-based client formally called C-CURE 9000 web-based client. C-CURE IQ was re-branded in v3.00.1 triggering the release of our most feature rich web client our brands have offered to date! Designed for event management and physical security, leveraging native access and video in a single, intuitive user interface.

### Q: Who is C-CURE IQ Security Client for today?

A: C-CURE IQ Security Client should be encouraged for all existing and new C-CURE 9000 customers looking to leverage Personnel Management, Event and Video Monitoring, and Security Intelligence and Health Dashboards all in a convenient browser-based client. C-CURE IQ is the natural extension of C-CURE 9000 and is included as part of your standard install/upgrade path. The C-CURE IQ modern UI is ideal for day-to-day security users and is tailored specifically to the roles and responsibilities that requires their focus. American Dynamics is an easy upsell to C-CURE IQ users, as the Security Client includes native video monitoring, advanced video search capabilities, clip export and more!

### Q: Is there a cost to start using C-CURE IQ Security Client for existing Software House customers?

A: No, C-CURE IQ is a natural extension of C-CURE 9000 Admin and Monitoring and does not incur additional costs. An upgrade to v3.00.2 is included with any valid SSA, and the new C-CURE IQ browser-based client simply takes up a client license seat from your overall C-CURE client license count. C-CURE IQ v3.00.2 is also offering an early adoption opportunity for our Security Intelligence dashboard at no additional cost. Try it out and let us know what you think!

### Q: Are maps supported in C-CURE IQ Security Client?

A: In C-CURE IQ v3.00.2, we support GIS maps for Security Intelligence and Tag Management. Indoor maps are coming in 2024!

### Q: Is there a default risk score value for escalation or de-escalation or does it need to be configured for each rule?

A: The dynamic risk score uses the Event Priority as a baseline. The idea is to start with a baseline or default event priority and then either go up or down (a configurable amount) based on what the Rules Engine deems more important or less. The risk score is reset to the default Event Priority once an operator acks / clears the alarm.

### Q: Does Spatial Intelligence allow for readers or doors to use a GIS location?

A: Yes, you can leverage location tags of the door or reader.

## Ordering Information

Please note, software will be available for download in the support portal - please make sure to register [here](#).

### C-CURE IQ Server Single Node & Reader Expansion Packs

Model Number	Description
CCIQ-MS-SN	C-CURE IQ Server Single Node License Option
CC9-ST-ADD1KR	C-CURE IQ Server Add 1,000 Readers to a Series T
CC9-ST-ADD5KR	C-CURE IQ Server Add 5,000 Readers to a Series T*

*\*Add 5,000 additional readers to a Series T with a maximum of 1,750 iSTAR Controllers on a single server.*

## C-CURE IQ Security Intelligence License Options

Model Number	Description
CC-SECINT-SM	C-CURE IQ Security Intelligence, Series L to N, and SiteServers Includes Alarm Intelligence with multi-rule capabilities. Spatial Intelligence with Swipe Metrics, Last Known Location, Virtual Headcount with up to 14 months data retention
CC-SECINT-MD	C-CURE IQ Security Intelligence, Series P to R, or MAS 1, 2, & 3 Includes Alarm Intelligence with multi-rule capabilities. Spatial Intelligence with Swipe Metrics, Last Known Location, Virtual Headcount with up to 14 months data retention
CC-SECINT-LG	C-CURE IQ Security Intelligence, Series RP to T, or MAS 4, 5, 6, & 7 Includes Alarm Intelligence with multi-rule capabilities. Spatial Intelligence with Swipe Metrics, Last Known Location, Virtual Headcount with up to 14 months data retention
CC-SECINT-XL	C-CURE IQ Security Intelligence, Series T with Server Includes Alarm Intelligence with multi-rule capabilities. Spatial Intelligence with Swipe Metrics, Last Known Location, Virtual Headcount with up to 14 months data retention

C-CURE IQ v3.00.2 is now available for download by authorized individuals at [www.swhouse.com](http://www.swhouse.com).

For more information on C-CURE IQ, [click here](#) or contact your Software House Area Sales Manager.

## Global Contact Information

Sales	Contact your local sales representative: <a href="http://swhouse.com/support/contact_sales">swhouse.com/support/contact_sales</a>
Customer Service	<a href="http://swhouse.com/support/contact_customer_service.aspx">swhouse.com/support/contact_customer_service.aspx</a>
Technical Support and Order Entry	Register to the Software House support portal: <a href="http://support.swhouse.com/">support.swhouse.com/</a> - /login

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